

iTrade

International Trade System

What is Standard Bank's International Trade System?

It is an Internet-based system designed to deliver international trade related products in a secure, effective and streamlined manner.

Products available:

- Inward (export) documentary credits
- Outward (import) documentary credits
- Outward (export) documentary collections
- Inward (import) documentary collections
- Outward foreign guarantees
- Outward payments
- Inward receipts
- Forward exchange contract (FEC) advice module.

What does iTrade offer?

The system offers you the ability to:

- submit application forms electronically;
- receive electronic advices directly from Standard Bank;
- receive facsimile, email or sms notification from Standard Bank to action transactions;
- send and receive messages directly to and from Standard Bank regarding a transaction;
- use your own unique customer reference number for each transaction where applicable;
- create templates of beneficiaries and application forms for regular use;
- obtain a history and full audit of all transactions and messages; and
- find specific items quickly and easily using the system's search facilities.

Support:

- a general help section that provides an overview of the system;
- a field specific help section to guide you through all the processes, greatly reducing the need for additional support when working in the system; and
- a specialised Client Contact Centre where our highly trained operators are able to assist you with any product-related queries as well as navigation within the system.

Security:

- a secure environment through encryption; and
- operator ID numbers and passwords that control access to the system.

Control:

- access levels and segregation of duties for operators within the system; and
- tracking of all operator access and activity on the system.

The benefits of iTrade:

- simple, cost effective transacting conducted directly from your business premises, even after hours;
- easy navigation around the system;
- convenience of re-using beneficiary information;
- world-class system security through encryption; and
- control through restriction of operator processing rights and tracking of activity on the system.

How do I access iTrade?

iTrade can be accessed using any Internet service provider (ISP).

A profile to access and use iTrade is needed. A Standard Bank representative will assist you to determine the requirements of your business and will guide you in the creation of profiles. Once you have your profile with user and operator IDs and passwords, access is available from the Business Online homepage. Links are available from www.standardbank.co.za.

Training

A Standard Bank representative will provide training on the product at your business premises. The representative can provide one-on-one training as well as training for small groups.

What are the minimum requirements for iTrade?

Hardware

- Pentium II
- Super VGA monitor – 800x600 resolution, minimum 256 colours
- 56kbps modem or 16kbps (Committed Information Rate – CIR) or specific requirements for a leased line
- Memory 64MB and higher

Software

- Windows 98, NT, 2000, ME or XP operating systems
- Internet Explorer Version 5.5 with service pack one and 128-bit encryption
- Netscape 6.0 or later
- Adobe Acrobat Reader 5.0

How do I install iTrade?

iTrade does not require any installation. Contact your International Trade Manager for further assistance or to arrange for a full presentation on the system's capabilities.

For further information, please contact our customer care line on 0860 iTrade/487233 or email us at iTrade@standardbank.co.za.